



## Orientation Exam

Name:

Date:

1. **Complete the Mission Statement below** (policy 010):  
The HOPE Medivan is a mobile medical clinic established to provide free, compassionate, \_\_\_\_\_ medical and dental care to children and adults who are otherwise unable to access health services.  
 a. coordinated,     b. quality,     c. mobile
2. **Standard Performance Evaluations are scheduled** (policy 204):  
 a. once a year,     b. once every other year,     c. once a month,     d. weekly
3. **Standard hours of service are Saturdays from 8:30 a.m. to** (policy 302):  
 a. 10 a.m.,     b. 11 a.m.,     c. 12 noon,     d. 1 p.m.
4. **Registration Personnel shall ensure that each patient receives** (policy 504):  
 a. a receipt,     b. a Patient Pamphlet,     c. services in chronological order,
5. **The Patient Information Form is completed by the** (policy 504):  
 a. Patient,     b. Triage Nurse,     c. Registration Personnel,     d. Clinic Nurse
6. **Unusual Occurrence reporting is the responsibility of** (policy 505):  
 a. the Clinic Physician,     b. the Clinic Coordinator,     c. all Volunteers
7. **When disinfecting a blood or body fluid spill, clinic personnel shall use** (policy 506):  
 a. soap and water,     b. hydrogen peroxide,     c. bleach,     d. biohazard spill kit
8. **Sharps containers must be replaced when they become** (policy 507):  
 a. ½ full,     b. ¾ full,     c. completely full,     d. overflowing with sharps
9. **Patients may be transported in the HOPE Medivan** (policy 603):  
 a. in an emergency,     b. to rendezvous with an ambulance,     c. after hours,     d. never
10. **Patient Triage includes: Pertinent Medical History, Vital Signs, Skin Signs, and** (policy 606):  
 a. Weight,     b. Wound Care,     c. Patient Demographics,     d. Treatment
11. **Reporting of Adult Abuse is required when** (policy 609):  
 a. witnessing abuse,     b. requested by patient,     c. reasonably suspected
12. **In response to a medical emergency, the first three steps to remember are** (policy 804):  
 a. stay calm, assess the patient, call 9-1-1  
 b. airway, breathing, circulation  
 c. stop, drop, roll  
 d. open airway, head tilt, start compressions

*Please print your answer sheet, and submit to the Hope Medivan office.*